What information do I need to provide to register?

If you have a CCTV system at your home that you would like to register, we require your full name (as it appears on your driver’s licence), your current residential address, your contact details and some details regarding your CCTV system.

If you have a CCTV system at your business premises that you would like to register, we require the full trading name of the business, the physical address of the business, the contact details for the owner and operator of the CCTV system and some details regarding the CCTV system.

Mackay Police 4968 3444
In an emergency dial Triple Zero (000)
For non-urgent matters, think Policelink.
Call 131 444
Crime Stoppers 1800 333 000
Neighbourhood Watch Mackay http://mackay.nhwq.org/

Mackay Police thanks you for the voluntary registration of your CCTV system. We are committed to establishing valuable partnerships to stop crime and make our community safer.
Community Camera Alliance is a Queensland Police Service (QPS) voluntary closed circuit television (CCTV) registration program. Community Camera Alliance is an initiative of the Mackay Police District that aims to promote the relationship between the community and the QPS by encouraging the registration of CCTV systems located in Mackay in order to prevent crime and make the community safer.

CCTV has become a crucial investigative tool in modern day policing. CCTV footage holdings are regularly used to investigate and solve often serious crimes and is invaluable when used as evidence. It provides an unquestionable account as to the identity of offenders and what actions were undertaken by offenders during the commission of an offence. CCTV images can potentially reduce investigation times resulting in swifter outcomes.

Historically, investigators have benefitted from CCTV systems installed in business or commercial premises. Recent advancements in technology, affordability and accessibility have resulted in more people choosing to utilise CCTV at their homes for a range of safety and security purposes.

Knowing the location of established CCTV systems within the community will maximise the efficiency of investigative resources and minimise the loss of potential evidence. Locating cameras can be time consuming and resource intensive but is considered crucial, particularly in the case of serious investigations.

The intent of the Mackay Police District is to build positive community partnerships to assist in crime detection and prevention by establishing a voluntary register that identifies the location of as many CCTV systems within our residential community and commercial precincts.

Can I register?
Registration is open to any individual, owner or operator of a CCTV system within the Mackay Police District.

How will my CCTV system be registered?
All you need to do is to complete a registration form and your voluntary registration will be stored in an existing secure database named QPRIME which is utilised and solely accessed by members of the QPS.

You can complete the registration form on the back of this brochure, or online at http://mypolice.qld.gov.au/mackay/community-camera-alliance/

The registration form can be return to the Mackay Crime Prevention Unit either in person at the Mackay Police Station or by mail at PO Box 261, Mackay, QLD 4740.

How will my CCTV registration be used?
Members of the QPS will be able to access the details of your registration for purposes of investigating crime. CCTV footage may be used for court purposes.

Security of the information you provide will be maintained by the Queensland Police Service.

If you change your mind, you can notify us at any time to have your registration removed from the database.

Your registration advises police where a CCTV system is located. If police believe that your system can assist to solve a crime or help in any other way, you will be contacted and asked to help.